

SPEAKER BIOGRAPHY

Alma Catarino
Quality Management Excellence Senior Manager
ZF Group



Alma L. Catarino is a Quality Management Excellence Senior Manager at ZF Group with more than 30 years of global experience in quality systems, operational excellence, and continuous improvement within the automotive industry. She holds a Bachelor's Degree in Industrial Engineering, an MBA, and ASQ certifications as a Certified Six Sigma Black Belt and Certified Manager of Quality/Organizational Excellence.

Throughout her career, Alma has successfully led major quality transformations, including global Quality Management System (QMS) harmonization, implementation of quality standards and methodologies, and Lean Six Sigma initiatives that delivered measurable business results. Based in Michigan, she is recognized for her collaborative leadership style, strategic problem-solving expertise, and commitment to developing people, driving sustainable business excellence, and fostering a culture where quality is embedded in everything the organization does. Her passion for quality, continuous learning, and organizational excellence has been a defining force throughout her professional journey.