

SPEAKER BIOGRAPHY

Richard Metcalf



Rick retired from General Motors after an accomplished 40-year career, during which Rick played a significant role in the development of heat-treating equipment and the advancement of heat-treating processes across global operations. Throughout this extensive career, Rick contributed technical expertise, innovation, and leadership that helped support the growth and improvement of heat-treatment practices within the automotive industry.

Following retirement, Rick has remained actively engaged in the industry and has continued to share valuable knowledge and experience through volunteer service with AIAG. Since 2006, Rick has been a dedicated contributor to the CQI-9 Special Process: Heat Treat System Assessment, helping to support its development, maintenance, and ongoing improvement. Rick's long-standing commitment to quality, process excellence, and industry collaboration has made a lasting impact on both the heat-treating community and the organizations that rely on these standards.