

SPEAKER BIOGRAPHY

Elena Jacob
Operational Quality Director Americas
Adient



Elena Jacob is a distinguished leader in quality and operations within the automotive industry, currently serving as Director of Quality for Adient Americas. Born in Moscow, Russia, Elena relocated with her mother to Turkey at age 13 before ultimately settling in Toronto, Canada. She holds a Bachelor's degree in Electrical Engineering from the University of Toronto, as well as an MBA from the University of Manchester, UK.

A recognized expert in her field, Elena is actively involved with the Automotive Industry Action Group (AIAG), where she has co-authored several key industry standards. Elena launched her career as a Tool & Die Shop Supervisor at DaimlerChrysler, rapidly progressing through positions of increasing responsibility. She later managed a Tier-1, \$175 million seating plant in Detroit, Michigan, where she demonstrated exceptional leadership and operational acumen.

In her current role, Elena oversees the operational quality and performance of 42 manufacturing locations across the US, Mexico, Brazil, and Argentina. She is responsible for ensuring compliance with government and industry standards, managing product and process warranty, and leading the implementation of new quality IT systems. Elena is dedicated to upholding the highest standards of quality and customer satisfaction across all sites.

Elena is widely recognized for her strategic vision, commitment to continuous improvement, and her ability to inspire and lead diverse teams in dynamic environments. She is passionate about driving operational excellence and fostering a culture of quality throughout the organization.