

SPEAKER BIOGRAPHY

Denis J. Devos, P.Eng
Principal Advisor
Devos Associates Inc.



Denis Devos is a recognized expert in the application of the ISO 9001, IATF 16949 and ISO 14001 Management System Standards. Denis began his career at General Motors where he was a process engineer and SQE and implemented the first ISO 9001 quality management system for a General Motors plant in North America. After General Motors, Denis worked for KPMG (now BSI) for several years as an RAB-Accredited Lead Assessor.

Denis was elected a Fellow of the ASQ in 2011 in recognition of his life-time contribution to the automotive industry and creation of his "Risk is the Compass" risk-based auditing model in 2001. Denis is regarded as one of ASQ's leading experts in four practice areas, and currently delivers ASQ courses in Auditing for Improvement (Internal audit), Root Cause Analysis, Lean Methods, and FMEA.

Denis has been providing Internal Audit and "Core Tools" training to the Automotive industry for 25 years, and delivers auditing courses for leading certification bodies. Denis is qualified by a Detroit OEM to perform their New Supplier Assessment and Manufacturing Process Assessment audits, and conducts these regularly.

As a member of the delegation participating in ISO/PC 302, the international technical committee responsible for writing ISO 19011:2018, he was able to participate in writing the new standard on management systems auditing.

Denis has contributed to three published books on auditing, including the latest revision of the ASQ Certified Quality Auditor Handbook. He has also contributed to the latest editions of the ASQ Certified Manager of Quality and Organizational Excellence and ASQ Certified

Quality Engineer handbooks. Denis is a regular contributor on auditing best-practices at ASQ conferences, including 15 years in a row at the annual ASQ Auditing Division conference and a dozen appearances at the ASQ World Conference on Quality and Improvement, presenting on such topics as risk-based auditing, process approach, Root Cause Analysis and FMEA. Denis is the recipient of the Paul Gauthier Award, the highest award bestowed by the ASQ Audit Division.

For the past twenty five years, Denis has been working full-time with automotive-industry clients from a variety of industries on Quality and Environmental Systems improvement, Lean Manufacturing implementation and Core Tools training.

Academic credentials include a Bachelor of Arts (Sociology), a Bachelor of Engineering Science (Mechanical), and a Master of Engineering.